Social accountability



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Learning Objectives

By end of this class, participants shall be able to

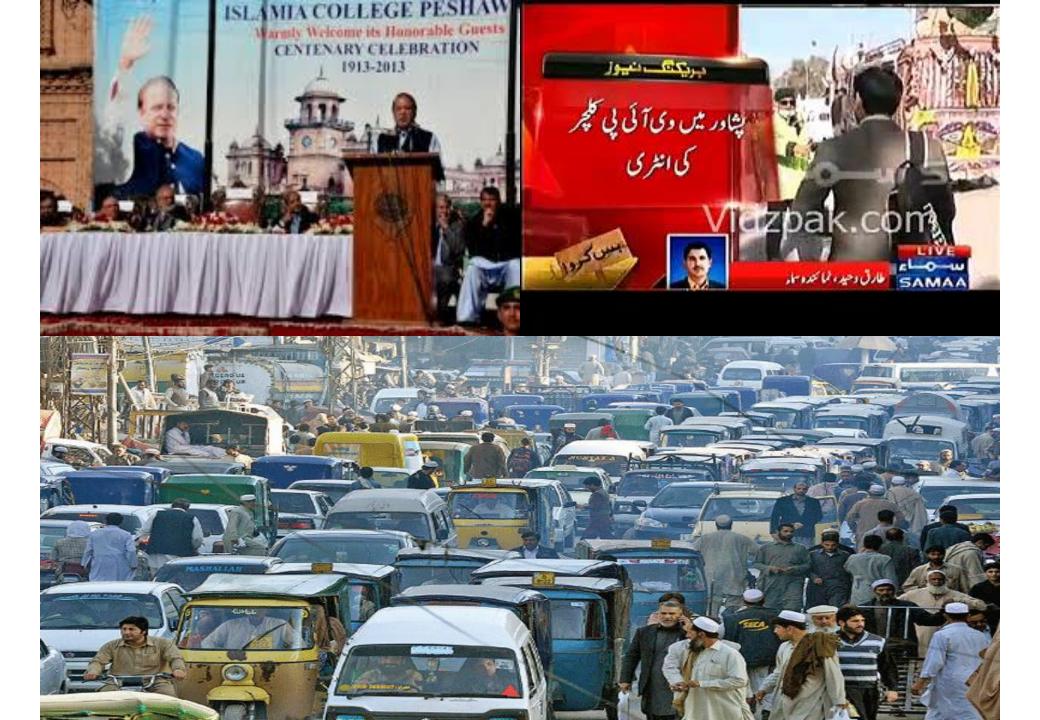
- Discuss social accountability
- Identify challenges for Social Accountability in Pakistan
- Establish recommendations for success of Social Accountability in Pakistan



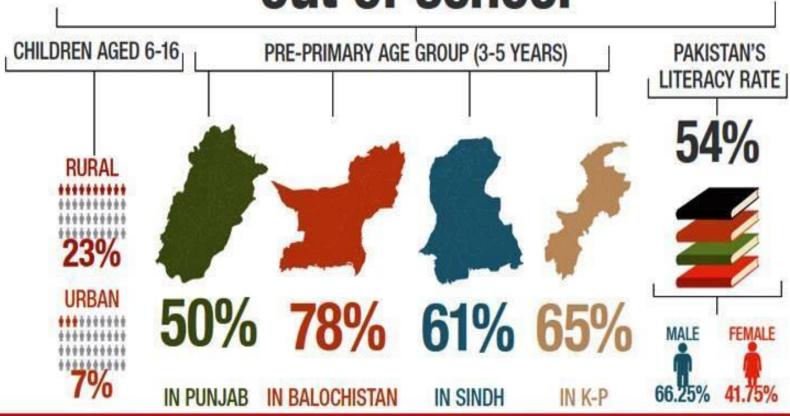
Definition

• 'The ability of the citizens, civil society and the private sector to scrutinize public institutions and governments and to hold them to account" (DFID, 2009)





Over 27 million children out of school









پشاور ربید بس منصوبے میں 22 مزید تبدیلیاں۔ منصوبے کی لاگت میں اربول کا اضافہ











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Activity 1

take few minutes and write down your experience about social accountability.



Social Accountability Concepts for a Medical school

 "[Medical Schools have] the obligation to direct their education, research and service activities towards addressing the priority health concerns of the community, region, and/or nation they have a mandate to serve"

WHO 1995

Social Accountability Grid

Values	Education
Relevance	What is the best role for doctors?
Quality	Collaborating to address the Social Determinants of Health
Equity	Minority recruitment and placing graduates in health professional shortage areas
Cost-effectiveness	Promote a primary health care model

Boelen C, Woollard B., (2009). Social accountability and accreditation: A new frontier for educational institutions. Medical Education (43) 887-894

The health of my patient will be my first consideration.

1.2 Doctors (medical practitioners) are committed to the individual patient and protecting the doctor-patient relationship. This relationship is a partnership based on mutual respect, trust and collaboration, where both doctor and patient have rights as well as responsibilities........

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• 1.2 Doctors (medical practitioners) are committed to the individual patient and protecting the doctor-patient relationship. This relationship is a partnership based on mutual respect, trust and collaboration, where both doctor and patient have rights as well as responsibilities.

Doctors are also committed to protecting and advocating for the health and well-being of the wider public.

Patient's VOICE

What Patients/Carers do not like?

- 1. Posing as Khudaa
- 2. Unwelcoming attitude
- 3. Use of mobile phone
- 4. Late to clinic
- 5. Attending to friends
- 6. Inappropriate jokes
- 7. Sexist remarks
- 8. Bad mouthing about other health professionals
- 9. Using patient, colleagues and student's photographs on social media.
- 10. Confidentiality breaches



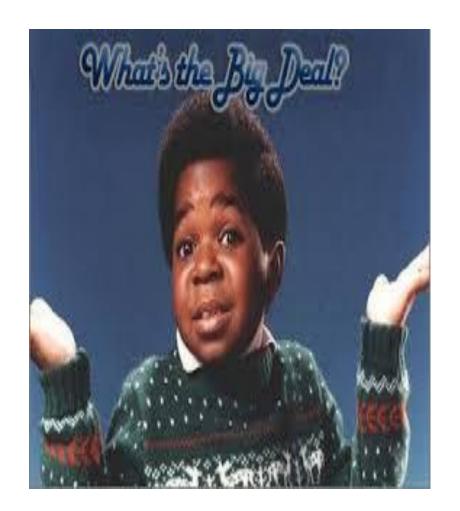






So what's the big deal?

- 1. This is Pakistan.
- 2. That's how we work.
- 3. We never complained.



Group work

Take few minutes and write some recommendations for success of Social Accountability in Pakistan